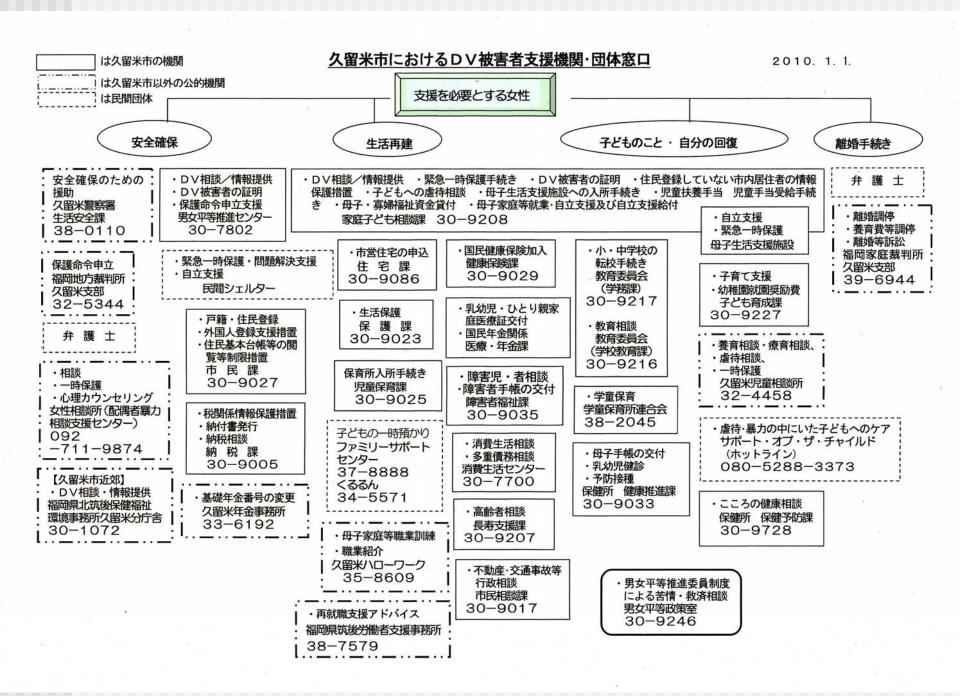
Support system for DV victims in Kurume city



Case management for the assistance to DV victims (overall view)

- (1) Securing client's safety at all times
- (2) Continuous assistance for rebuilding life
- (3) Assistance for the client and children's physical and mental rehabilitation
- (4) Assistance for divorce procedure

Case management for DV victims (1)

- (1) Securing client's safety at all times
 - Seek police intervention Police station
 - Apply for Protection order 6 months restraining order etc
 Provincial court, police station
 - 3 Relocation to safe house
 - ∠Center for spousal violence (Women's consulting Office, Fukuoka prefecture)
 - 4 Rebuilding life in a safe manner Prevent pursuit from the perpetrator, Keep strict confidentiality about residential information and client's private information
 - Coordinate with relevant divisions within the City Hall e.g. Residential division, Protection division, Family and children affairs Division, Public health care division, Board of Education, etc

Case management for DV victims (2)

- (2) Continuous assistance for rebuilding life
 Provide assistance to the client as 'mother & children' even if she is
 not yet divorced. Provide assistance to the client as a 'citizen' even if
 they are not registered under the resident registration.
 - ① Assistance on securing accommodation public housing, private accommodation, social welfare facilities etc
 - Residential division, Family and children affairs division
 - ② Securing living expenses/ access to welfare funds utilisation of welfare funds, application for benefit allowances
 - /Protection division
 - 3 Assistance for medical treatments issuance of medical certificates, provide information on appropriate medical agencies
 - ∠Public health care division, Medical and pension division
 - 4 Assistance for school transfers to prevent pursuit from the perpetrator
 - ✓ Board of Education
 - 5 Arrangements for child-care facilities
 - Childcare division

Case management for DV victims (3)

- (3) Assistance for the client and children's physical and mental rehabilitation
 - Center for gender equality
 - / Psychiatrists
 - ① Encourage exhibition of emotion
 - 2 Encourage acceptance of one's self (emotion, sense, decision, choice etc)
 - 3 Respect self determination
 - 4 Encourage empowerment
 - ⑤ Provide information on appropriate medical agencies

Case management for DV victims (4)

- (4) Assistance for divorce procedure (Ensure safety of all)/ Center for gender equality
 - 1 Organise client's claims
 - 2 Provision of information on lawyers
 - ③ Provision of information on the process, necessary documents, estimate costs etc
 - 4 Assistance for preparing necessary documents, accompany the client to court hearings/ police station etc

Thank you for your attention!

Muneko Ishimoto