

# Support system for DV victims in Kurume city

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# 久留米市におけるDV被害者支援機関・団体窓口

2010. 1. 1.

□ は久留米市の機関

□ (点線) は久留米市以外の公的機関

□ (破線) は民間団体

支援を必要とする女性

安全確保

生活再建

子どものこと・自分の回復

離婚手続き



# Case management for the assistance to DV victims (overall view)

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- (1) Securing client's safety at all times
- (2) Continuous assistance for rebuilding life
- (3) Assistance for the client and children's physical and mental rehabilitation
- (4) Assistance for divorce procedure

# Case management for DV victims (1)

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## (1) Securing client's safety at all times

- ① Seek police intervention – Police station
- ② Apply for Protection order – 6 months restraining order etc  
    /Provincial court, police station
- ③ Relocation to safe house  
    /Center for spousal violence (Women's consulting Office, Fukuoka prefecture)
- ④ Rebuilding life in a safe manner – Prevent pursuit from the perpetrator, Keep strict confidentiality about residential information and client's private information  
    /Coordinate with relevant divisions within the City Hall e.g. Residential division, Protection division, Family and children affairs Division, Public health care division, Board of Education, etc

# Case management for DV victims (2)

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## (2) Continuous assistance for rebuilding life

Provide assistance to the client as 'mother & children' even if she is not yet divorced. Provide assistance to the client as a 'citizen' even if they are not registered under the resident registration.

- ① Assistance on securing accommodation – public housing, private accommodation, social welfare facilities etc
  - ／ Residential division, Family and children affairs division
- ② Securing living expenses/ access to welfare funds – utilisation of welfare funds, application for benefit allowances
  - ／ Protection division
- ③ Assistance for medical treatments – issuance of medical certificates, provide information on appropriate medical agencies
  - ／ Public health care division, Medical and pension division
- ④ Assistance for school transfers – to prevent pursuit from the perpetrator
  - ／ Board of Education
- ⑤ Arrangements for child-care facilities
  - ／ Childcare division

# Case management for DV victims (3)

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- (3) Assistance for the client and children's physical and mental rehabilitation
  - ／Center for gender equality
  - ／Psychiatrists
  - ① Encourage exhibition of emotion
  - ② Encourage acceptance of one's self (emotion, sense, decision, choice etc)
  - ③ Respect self determination
  - ④ Encourage empowerment
  - ⑤ Provide information on appropriate medical agencies

# Case management for DV victims (4)

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(4) Assistance for divorce procedure (Ensure safety of all)

／Center for gender equality

- ① Organise client's claims
- ② Provision of information on lawyers
- ③ Provision of information on the process, necessary documents, estimate costs etc
- ④ Assistance for preparing necessary documents, accompany the client to court hearings/ police station etc

Thank you for your  
attention!

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